



Terms & Conditions

Privacy

Your private information will not be sold or traded with other companies. We only collect information that is relevant for the secure transactions on our website. We use PayPal and Google Analytics to improve our user experience. Feel free to examine our certificates of equipment safety, terms and conditions, and privacy policy below, or get in touch with any questions. You are entitled to view, change, or destroy any personal information at any point, simply contact info@babytravel.si

Delivery

For all accommodation within Ljubljana the delivery is absolutely free.

Delivery to the airport incurs a fee of €20

We can arrange a meeting to hand things over to you if a direct collection would be preferable, call us to arrange this.

Orders & Cancellation

The minimum hire is for 1 day.

All orders are currently processed through our website.

There is no deposit necessary.

Cancellation up to 48 hours before your first booked day is free of charge. If cancellation happens up to a day before the refund is 50%. Unfortunately, cancellations with less than 24 hours' notice will not be eligible for a refund.

It's best to order as soon as you have your accommodation/travel dates sorted, though we strive to accommodate late-notice situations wherever possible.

Payment and Refunds

Payments & refunds are handled through PayPal Checkout - accepting all major credit cards as well as PayPal balance.

Equipment

All equipment is the property of Estrella.

Equipment listed on the website such as new models, prices, or specifications are subject to change.

In the circumstance of permanently damaged equipment (superficial or structural) Estrella may ask for additional maintenance fee.

Our equipment has been tested before purchase and certified for safety. Find the details of the certificates on the website here

Equipment and fabrics are cleaned sterilised and thoroughly cleaned between uses; we wouldn't accept anything less than what we'd expect for ourselves as parents. If you are in need of some equipment that is not listed, please feel free to contact us and we will try to arrange things for you.

Liability

Following the exchange of equipment, Estrella is not liable for any accidents as a result of misuse of the equipment.

Products rented from Estrella bear certificates of safety and will be serviced to maintain their status.

Contact

Info@babytravel.si

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